# **HP LaserJet Enterprise** M604n



Keep business moving and produce outstanding print quality. Tackle large jobs and equip workgroups for success—wherever business leads.<sup>2</sup> Easily manage and expand this fast, versatile printer—and help reduce environmental impact.













## Take productivity to the next level

- Monitor jobs and settings quickly with the 4-line display and use the 10-key pad for PIN printing.
- Meet high-volume demands. Add automatic two-sided printing and versatile paper trays—up to 3,600 sheets.<sup>3</sup>
- Improve efficiency. Add paper-handling accessories to presort jobs, print on different media, and more.<sup>4</sup>
- Easily print from virtually anywhere in the office with Ethernet and optional wireless connectivity.

# Meet business needs in the office and beyond

- Get optional wireless direct printing. Send prints from mobile devices—without accessing the network.<sup>6</sup>
- Add the option to print with a touch of your NFC-enabled mobile device to this printer—no network needed.<sup>7</sup>
- Easily print from a variety of smartphones and tablets—generally no setup or apps required.<sup>2</sup>

# Advanced capabilities, easy management

- Easily expand this printer as solutions advance and workgroup needs grow, with add-on, updatable features.
- Protect sensitive data—at rest or in transit—with a variety of embedded and optional security solutions.<sup>8</sup>
- Easily take command of your printing environment from one central location—with HP Web Jetadmin.<sup>9</sup>
- Quickly troubleshoot problems using cloud-based help services that are relevant and up to date.

# Less energy, more efficiency and savings

- Save energy—HP Auto-On/Auto-Off Technology turns your printer on when you need it and off when you don't.11
- Conserve resources—this efficient printer consumes less energy than any device in its class. 12
- Help save time and money with lightweight HP EcoEFFICIENT paper—engineered for clean, trouble-free printing.
- Help reduce your impact. Count on easy, free cartridge recycling through HP Planet Partners.<sup>1</sup>
- Protect your investment with HP Care Pack. Let our HP certified engineers resolve all your technical issues.<sup>13</sup>
- Program availability varies. Original HP cartridge return and recycling is currently available in more than 49 countries, territories, and regions in Asia, Europe, and North and South America through the HP Planet Partners program. For more information, visit hp.com/recycle
- Local printing requires mobile device and printer be on the same network or have a direct wireless connection. Wireless performance is dependent on physical environment and distance from access point. Wireless operations are compatible with 2.4 GHz operations only. Remote printing requires an Internet connection to an HP Web-connected printer. App or software and HP ePrint account registration may also be required. Wireless broadband use requires separately purchased service contract for mobile devices. Check with service provider for coverage and availability in your area. See <a href="https://example.com/go/mobileprinting">https://example.com/go/mobileprinting</a> for more details. Some features require purchase of an optional accessory, available Fall 2015.
- 3,600-sheet input capacity requires purchase of additional accessories. Optional paper-handling accessories must be purchased separately.

- Wireless performance is dependent on physical environment and distance from access point. Wireless operations are compatible with 2.4 GHz routers only.

  Wireless direct printing requires purchase of optional module, available Fall 2015, for the LaserJet Enterprise M604dn. Mobile device needs to be connected directly to the Wi-Fi network of a wireless
- direct-capable multifunction printer (MFP) or printer prior to printing. Depending on mobile device, an app or driver may also be required. Wireless performance is dependent on physical environment and distance from the access point in the MFP or printer. For details, see <a href="hp.com/go/businessmobileprinting">hp.com/go/businessmobileprinting</a>
  Touch-to-print capability requires purchase of optional HP Jetdirect 3000w near-field communications (NFC)/Wireless Accessory, available Fall 2015, for the LaserJet Enterprise M604dn. Mobile device must support NFC-enabled printing. For more information, see <a href="hp.com/go/mobileprinting">hp.com/go/mobileprinting</a>
- Some solutions require download or additional purchase. Learn more at hp.com/go/printingsolutions. The encrypted hard disk drive requires an additional purchase Universal device plug-in is offered with HP Web Jetadmin 10.3 SR4 and higher. HP Web Jetadmin is free and available for download at hp.com/go/webjetadmin
- Online help must be enabled on the printer. Mobile device must have an internet connection to access online services.
   HP Auto-On/Auto-Off Technology capabilities are subject to printer and settings.
- 12 Based on HP testing using the ENERGY STAR® program's Typical Electricity Consumption (TEC) method or as reported in energystar.gov vs. competitive single-function black-and-white laser printers with print speeds between 51 and 70 pages per minute (ppm) as of November 2014. Actual results may vary.
- <sup>13</sup> For more details on HP Care Pack, go to <u>hp.com/go/cpc</u>

# **Technical specifications**

Functions	Print only
Print	
Duplex print options	No State of the st
Print speed <sup>1</sup>	Black (normal, A4): Up to 50 ppm; Black (normal, letter): Up to 52 ppm
First page out	Black (A4, ready): As fast as 7.5 sec; Black (letter, ready): As fast as 7.5 sec
Print resolution	<b>Black (best):</b> Up to 1200 x 1200 dpi; <b>Black (normal):</b> HP ImageREt 3600 (600 x 600 dpi)
Print technology	Laser
Print resolution technologies	HP ImageREt 3600 (600 x 600 dpi), HP ProRes 1200 (1200 x 1200 dpi)
Print cartridges number	1 (black)
Standard print languages	HP PCL 6, HP PCL 5e , HP Postscript Level 3 emulation, native PDF printing (v 1.7)
Printer management	Printer Administrator Resource Kit (Driver Configuration Utility, Driver Deployment Utility, Managed Printing Administrator); HP Web JetAdmin Software; HP Proxy Agent Software; HP Imaging and Printing Security Center; HP Utility (Mac)
Connectivity	The Web Jeckschillin Johnware, The Proxy Agent Johnware, The Illiaging and Printing Jecturity Center, The Utility (Mac)
-	Hi-Speed USB 2.0 ports (Host and Device); built-in Gigabit Ethernet 10/100/1000T network port; Hardware Integration
Standard connectivity	Pocket (HIP)
Mobile printing capability	HP ePrint, Apple AirPrint™
Network ready	Standard (built-in Gigabit Ethernet)
Notwork capabilities	Via HP Jetdirect Ethernet embedded print server (standard) supports: 10Base-T, 100Base-Tx, 1000Base-T; 802.3az (EEE)
Network capabilities	support on Fast Ethernet and Gigabit Ethernet; IPsec (standard)
Wireless capability	Optional, enabled with purchase of a pending hardware accessory
Memory	Standard: 512 MB; Maximum: 1.5 GB
Processor speed	1.2 GHz
Outy cycle (monthly) <sup>2</sup>	Up to 175,000 pages; Recommended monthly page volume: 35,000 to 13,000 pages
Paper handling	
Input <sup>6</sup>	100-sheet multipurpose tray 1, 500-sheet input tray 2: <b>Optional:</b> 500-sheet input tray, Custom media cassette (for tray 2 position only), 1500-sheet lifput capacity input tray (add up to 4 additional trays for up to 3600-sheet input capacity), Automatic duplexer for two-sided printing, 75-sheet envelope feeder
Output	500-sheet output bin, 100-sheet rear output bin; <b>Optional:</b> 500-sheet stacker, 500-sheet stapler-stacker, 500-sheet
put	5-bin mailbox
Media type	Paper (bond, colour, letterhead, plain, preprinted, prepunched, recycled, rough, light), envelopes, labels, cardstock, transparencies, shelf edge labels, user-defined
Media weight	Multipurpose tray 1: 60 to 200 g/mኛ, Tray 2, optional 500-sheet input tray, optional Custom media cassette, optional 1,500-sheet High-capacity input tray: 60 to 120 g/mኛ, Optional Envelope feeder: 75 to 105 g/mኛ, Optional Duplexer: 60 to 120 g/mኛ (Optional Custom)
Media sizes custom	Multipurpose tray 1: 76 x 127 to 216 x 356 mm; Tray 2, optional 500-sheet input tray: 148 x 210 to 216 x 356 mm;
	Optional Custom media cassette: 102 x 148 to 170 x 282 mm
Dimensions (W x D x H)	425 x 451 x 399 mm (16.7 x 17.8 x 15.7 in)
Neight	22.6 kg (49.7 lb)
What's in the box	HP LaserJet M604n Printer; Pre-installed HP Black LaserJet Toner Cartridge (~10,500 pages); Installation guide, Support flyer; Printer documentation and software on CD-ROM: Power cord
Warranty features	
Systems	One-year return to bench <sup>7</sup>
Compatible operating systems	Windows OS compatible with In-Box Driver: Windows XP (SP3) all 32-bit editions (XP Home, XP Pro, etc.), Windows SI (s1 all (32-bit), 64-bit) editions (Home Basic, Premium, Professional, etc.), Windows 7 all (32-bit), 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows XP (SP3) (32-bit, 64-bit) editions (VP Home, XP Pro, etc.), Windows Vista all (32-bit, 64-bit) editions (Home Basic, Premium, Professional, etc.), Windows 7 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (excluding RT OS for Tablets), Windows 10 all (32-bit, 64-bit) editions (e
Minimum system requirements	12.04, 12.10, 13.04, 13.10, 14.04, 14.10), Debian (6.0.x, 7.x); Other OS: UNIX  PC: Windows XP (SP3) all 32-bit editions (XP Home, XP Pro, etc.), Windows Vista all 32-bit editions (Home Basic, Premium, Professional, etc.), Windows 7 all 32-bit and 64-bit editions; Windows (8/8.1 all 32-bit and 64-bit editions (excluding RT OS for Tablets), Windows OS compatible with Universal Print Driver (From H2.com); Windows XP (SP3) 2-bit and 64-bit editions (Whome XP Pro, etc.), Windows Vista all 32-bit and 64-bit editions (Home Basic, Premium, Professional, etc.), Windows 7 all 32-bit and 64-bit editions, Windows 8/8.1 all 32-bit and 64-bit editions (Excluding RT OS for Tablets), Windows 10 all 32-bit and 64-bit editions, (Excluding RT OS for Tablets), Windows 10 all 32-bit and 64-bit editions, (Excluding RT OS for Tablets), Windows 10 all 32-bit and 64-bit editions, (Excluding RT OS for Tablets), Windows 10 all 32-bit and 64-bit editions, (Excluding RT OS for Tablets), Windows 10 all 32-bit and 64-bit editions, (Excluding RT OS for Tablets), Windows 10 all 32-bit and 64-bit editions, (Excluding RT OS for Tablets), Windows 10 all 32-bit and 64-bit editions, (Excluding RT OS for Tablets), Windows 10 all 32-bit and 64-bit editions, (Excluding RT OS for Tablets), Windows 10 all 32-bit and 64-bit editions, (Excluding RT OS for Tablets), Windows 10 all 32-bit and 64-bit editions, (Excluding RT OS for Tablets), Windows 10 all 32-bit and 64-bit editions, (Excluding RT OS for Tablets), Windows 10 all 32-bit and 64-bit editions, (Excluding RT OS for Tablets), Windows 10 all 32-bit and 64-bit editions, (Excluding RT OS for Tablets), Windows 10 all 32-bit and 64-bit editions, (Excluding RT OS for Tablets), Windows 10 all 32-bit and 64-bit editions, (Excluding RT OS for Tablets), Windows 10 all 32-bit and 64-bit editions, (Excluding RT OS for Tablets), Windows 10 all 32-bit and 64-bit editions, (Excluding RT OS for Tablets), Windows 10 all 32-bit and 64-bit editions, (Excluding RT OS for Tablets), Windows 10 all 32-bit and 64-bit edi
onts and typefaces	105 internal TrueType fonts scalable in HP PCL, 92 internal scalable fonts in HP postscript Level 3 emulation (Euro symbol built-in); 1 internal Unicode Fonts (Andale Mono WorldType); 2 Internal Windows Vista 8 Fonts (Calibri, Cambria); additional font solutions available via third-party flash memory cards; HP Laser Jet Fonts and IPDS Emulation available at hp.com/go/laserjetfonts
Control panel	4-line colour LCD display, 3 LED lights (Ready, Data, Attention), buttons (Information, Stop/Cancel, Return, Home, Folder, Clear)
ower .	10-key numeric keypad  Power supply type: Internal (Built-in) power supply; Power supply required: 110-volt input voltage: 100 to 127 VAC  (*/- 10%), 50/60 Hz (*/- 3 Hz); 220-volt input voltage: 220 to 240 VAC (*/- 10%), 50/60 Hz (*/- 3 Hz); (Not dual voltage, product varies by part number with # 0ption code identifier); Power consumption: *720 watts (Printing), 3.9 watts (Sleep),  <0.1 watts (Manual Off), O'r watts (Auto-Off/Mave on LAN), <0.1 watts (Auto-Off/Manual On)
Software included	Windows OS: HP Software Installer/Uninstaller, HP PCL 6 Printer Driver, HP Device Experience (DXP), HP Update, Product Registration Assist, HP Web Services Assist (HP Connected), Online user manuals; Mac OS: Welcome Screen, (Directs users to HP.com or OS App Source for Laser let Software)
Acoustic	HP.com or US App Source for LaserJet Software)  Acoustic power emissions: 7.1 B(A); Acoustic power emissions (ready): 4.2 B(A); Acoustic pressure emissions bystander
	(active, printing): 56 dB(A), Acoustic pressure emissions bystander (ready): 28 dB(A)
Environmental ranges	Operating temperature range: 15 to 32°C (59 to 89.6°F); Recommended operating temperature: 15 to 32°C (59 to 89.6°F); Non-operating humidity range: 10 to 90% RH; Operating humidity range: 10 to 80% RH; Recommended operating humidity range: 10 to 80% RH; Recommended operating humidity range: 10 to 80% RH
ecurity management	Identity management: Kerberos authentication, LDAP authentication, 1000 user PIN codes, optional HP and 3rd party advanced authentication solutions (e.g., badge readers); Network: IPsec/firevall with Certificate, Pre-Shared Key, and Kerbero authentication, Supports WA-10 IPsec configuration Plug-in, 802:1X authentication (EAP-PEAP, EAP-TLS), SNMPV3, HTTPS, Certificates, Access Control List; Data: Storage Enroption, Encrypted PDF & Email (uses FIPS 140 validated cryptographic libraries from Microsoft), Securie Frase, SSL/TLS (HTTPS), Encrypted Credentials, Device: Security lock slot, USB port disablement, hardware integration pocket for security solutions; Security management: Compatible with HP Imaging and Printing Security Center
Safety approvals and requirements	Printing Security Lenter  IEC 60950-1:2005 + A1:2009 +A2:2013 (International); EN 60950-1:2006 + A1:2010 + A11:2009 + A12:2011 + A2:2013 (EU IEC 60825-1; UL/cUL Listed (US/Canada); GS License (Europe); EN 60825-1 (Class 1 Laser/LED Device); Low Voltage Directive 2006/99/EC with CE Marking (Europe); other safety approvals as required by individual countries
Supported network protocols	IPvd/IPvG: Apple Bonjour Compatible (Mac OS 10.2.4 or higher), SMMPv1/VzC/v3, HTTP, HTTPS, FTP, TFTP, Port 9100, LPD, WS Discovery, IPP, Secure-IPP, IPsec/Firewalt; IPvG: DHCPvG, MLDv1, LMPvG; IPv4: Auto-IP, SLP, Telnet, IGMPvz, B00TP/DHCP, WIN IP Direct Mode, WS Print; Other: NetWare NDS, Bindery, NDS; IPvint
	IP Direct Mode, WS Print; Uther: NetWare NDS, Bindery, NDPS, IPrint  des first set of test documents. For more information, see by com/an/printerclaims. Evact speed varies depending on the

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- 3 HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period.
  4 Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty.
  6 Acoustic values are subject to change. For current information see hp.com/support. Configuration tested: M604dn, simplex printing, A4 paper at an average of 50 ppm.
  6 Paper handling accessories are offered separately and with an additional cost. To insure product stability, it is a requirement to purchase the HP LaserJet Printer Stand (F2670A) when using M604 Printer with more than three HP LaserJet 500-sheet Input Tray Feeders (CE998A), or with one HP LaserJet 1500-sheet Input Tray (CE398A) and more than one HP LaserJet 500-sheet Input Tray Feeder (CE998A).

## Warranty terms vary from country to country.

# **Ordering information**

Number	Description
E6B67A	HP LaserJet Enterprise M604n Printer

#### lies & Maintenance Kits

Supplies a l'année mes		
Number	Description	
CF281A	HP 81A Black Original LaserJet Toner Cartridge (~10,500 pages)	
F2G76A	HP LaserJet Printer 110V Maintenance Kit	
F2G77A	HP LaserJet Printer 220V Maintenance Kit	

#### Accessories

Number	Description
F2G68A	HP LaserJet 500-Sheet Input Tray Feeder
F2G69A	HP LaserJet Auto Duplexer Two Side Print
F2G70A	HP LaserJet Printer Stand
F2G71A	HP LaserJet 500-Sheet Stacker
F2G72A	HP LaserJet 500-Sheet Stacker Stapler
F2G73A	HP LaserJet 1,500-Sheet Input Tray
F2G74A	HP LaserJet 75-Sheet Envelope Feeder
F2G81A	HP LaserJet 500-Sheet 5-Bin Mailbox
B5L28A	HP Two Internal USB Ports
B5L29A	HP Secure High Performance Hard Disk Drive
G6W84A	HP 1GB 90-Pin DDR3 Slim DIMM
F5S62A	HP Trusted Platform Module
F2G75A	HP LaserJet Custom Media Cassette Accessory

#### **HP Care Pack**

Number	Description
U8CM9E	HP 3-year Next Business Day + DMR LaserJet M604 Hardware Support
HOCNOE	
U8CN0E	HP 3-year 4h 9x5 + DMR LaserJet M604 Hardware Support
U8CN1E	HP 3-year 4h 13x5 + DMR LaserJet M604 Hardware
	Support
U8CN4E	HP 4-year Next Business Day + DMR LaserJet M604 Hardware Support
U8CN5E	HP 5-year Next Business Day + DMR LaserJet M604 Hardware Support
U8CP4E	HP 5-year 4h 13x5 + DMR LaserJet M604 Hardware
UOCP4E	Support
U8CP8E	HP 5-year 4h 9x5 + DMR LaserJet M604 Hardware
	Support
U8CP9E	HP 4-year 4h 9x5 + DMR LaserJet M604 Hardware
	Support
U8CQ0E	HP 4-year 4h 13x5 + DMR LaserJet M604 Hardware
	Support
U8CQ1E	HP 1-year Post Warranty 4h 9x5 + DMR LaserJet M60
	Support
U8CQ2E	HP 1-year Post Warranty 4h 13x5 + DMR LaserJet
	M604 Support
U8CQ4E	HP 1-year Post Warranty Next Business Day + DMR LaserJet M604 Support
U8CQ5E	HP 2-year Post Warranty Next Business Day + DMR
	LaserJet M604 Hardware Support

Protect your investment with HP Care Pack. Let HP certified engineers resolve your technical issues. For more details on HP Care Pack, go to hp.com/go/cpc

### Supported paper

Contact HP via phone: Asia: 65 6253 8500

## Solutions

For more solutions information, please visit hp.com/go/gsc

















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